

**MINUTES
DALLAS AREA RAPID TRANSIT
BOARD OF DIRECTORS'
April 25, 2017**

The Dallas Area Rapid Transit **Board of Directors'** meeting convened on Tuesday, April 25, 2017, at 6:32 p.m., at DART Headquarters, 1401 Pacific Avenue, Dallas, Texas, with Chair Moses Wilkins presiding.

City of Dallas

Sue S. Bauman
Richard Carrizales – **Vice-Chair**
Jerry L. Christian– **Assistant Secretary**
Amanda Moreno
Pamela Dunlop Gates
Patrick J. Kennedy
Michele Wong Krause

City of Garland

Jonathan R. Kelly

City of Irving

Rick Stopfer

City of Plano

Paul N. Wageman

City of Cockrell Hill and Dallas

William M. Velasco, II

Cities of Carrollton and Irving

Tim Hayden

Cities of Farmers Branch and Plano

Faye Moses Wilkins – **Chair**

Cities of Garland, Rowlett, and Glenn Heights

Mark C. Enoch

Cities of Richardson and University Park; Towns of Addison and Highland Park

Gary A. Slagel– **Secretary**

Mr. Jerry L. Christian, Mr. Mark C. Enoch, Ms. Amanda Moreno, Mr. Rick Stopfer, and Mr. William M. Velasco were absent.

General Items:

1. Approval of Minutes: April 11, 2017

Mr. Kelly moved for approval of the April 11, 2017, Board of Directors' meeting Minutes to be entered into record as prepared.

Mr. Slagel seconded and the Minutes were approved unanimously.

2. CAC Report on the April 20, 2017 Meeting

Ms. Kay Schecht, Chair of the Citizens Advisory Committee (CAC), provided an overview of the CAC meeting, which convened on Thursday, April 20, 2017 (Copy on file with the Office of Board Support).

Regarding the issue of the late bus arrivals, Chair Moses Wilkins requested Ms. Schecht contact the Office of Board Support in the future, and speak with Ms. Nancy Johnson, Director of Board Support. She stated Ms. Johnson will make sure Ms. Schecht receives some type of response.

Ms. Schecht concluded by reading CAC Resolution 04202017 to the Board.

3. PAAG Report and Most Valuable Driver Award

Ms. Glenda Goodwin, Representative of the Paratransit Accessibility Advisory Group (PAAG), provided an overview of the PAAG Report (Copy on file with the Office of Board Support).

Mr. Doug Douglas, Vice President of Mobility Management Services, presented two Most Valuable Driver Recognitions, for the 1st Quarter – FY 2017, as follows:

- MV Transportation Van Driver – Mr. John Samples. Mr. Samples voiced his appreciation.
- Irving Holdings Taxi Driver – Mr. Muthanna Alhamadani. Mr. Alhamadani voiced his appreciation.

4. Public Comments

Chair Moses Wilkins reviewed the rules that govern the Public Comments portion of the meeting, including the Code of Conduct for Citizens, News Media, and Visitors at DART Board Meetings (on file with the Office of Board Support).

The following individuals addressed the Board:

Ms. Phyllis Silver; Addison, TX:

Ms. Silver, CAC Committee Member, stated she was the member Ms. Schecht's had referred to in her reading of the CAC report. She then voiced her concern, stating, the last month, she has been experiencing more buses being off schedule than ever before. She said, in the afternoons, they have been experiencing delays on Bus Route # 488 for year, but lately those delays have become more frequent. She noted, recently, on Route #488, two buses skipped the stop completely, and the next one came ten minutes late. Ms. Silver also noted, some Bus Operators of Route #488, are unfamiliar with the route and bypass a series of stops. In conclusion, Ms. Silver stated she called the incidents into the Customer Response Center and obtained a reference, or feedback, number and requested a target date for obtaining information on the cause of the delays. When she

followed up after the target, she continued, there is no response available and she has to request for the inquiry to be elevated. She then provided a few solutions, however she asked that improvements to service be made immediately.

Chair Moses Wilkins referred Ms. Silver to Mr. Tim Newby, Vice President of Transportation, and Mr. Todd Plesko, Vice President of Planning and Scheduling.

Mr. William Dockeray; Dallas, TX:

Mr. Dockeray voiced his concern regarding the recent Sunday service disruption. He recommended using visual signs, or some other type of communication, to provide customers with alternative routes and modes of transportation.

Chair Moses Wilkins referred Mr. Dockeray to Mr. Kris Gandham, Interim Vice President of Rail Operations.

Ms. Sherlyn Samuel; DART Employee:

Ms. Samuel voiced her concern regarding fairness in the workplace in reference to the internal promotional process. She opined when an agency has people that are dedicated professional people, they need to be recognized.

Chair Moses Wilkins recommended Ms. Samuel share some of her ideas with Ms. Carol Wise, Executive Vice President/Chief Operations Officer.

Mr. DeBoss Christian; DART Employee:

Mr. Christian commended Ms. Wise for reaching out to the employees that have gone to her for assistance. He also commended Mr. Chur Dhansew, Senior Manager of Bus Operations, for listening and caring for the employees. Mr. Christian then voiced his concern regarding the internal promotional process and the hiring of external applicants.

Mr. Kenneth Day; DART Employee:

Mr. Day, President of Amalgamated Transit Union (ATU) - Local Division 1338, spoke in regards to a recent lawsuit that he opined could have been avoided if the case had been heard in the DART Trial Board.

Consent Items:

5. **This item will be discussed at Committee-of-the-Whole only.**
6. **This item will be discussed at Committee-of-the-Whole only.**
7. **Exercise Contract Option for Spear System Software Maintenance**

Mr. Carrizales moved for approval of Resolution 170046, stating the President/Executive Director, or his designee, is authorized to:

Section 1: Exercise the second option year for Spear System Software Maintenance with Infor Public Sector, Inc., [Contract No. C-2003990-01].

Section 2: Increase the not-to-exceed amount by \$158,014, for a new total authorized amount not to exceed \$730,096.

Mr. Slagel seconded and the items were approved unanimously.

8. **Exercise Contract Option for Compressed Natural Gas Fuel Station Maintenance**

Mr. Hayden moved for approval of Resolution 170047, stating the President/Executive Director, or his designee, subject to legal sufficiency review, is authorized to exercise a four-year contract option for compressed natural gas (CNG) fuel station maintenance with Transtar Energy Company d/b/a Clean Energy [Contract No. C-2002836-01] to:

Section 1: Exercise the four-year option.

Section 2: Increase the not-to-exceed amount by \$5,836,475, for a new total authorized amount not to exceed \$13,576,772.

Mr. Slagel seconded and the items were approved unanimously.

Individual Items:

9. **This item will be discussed in Committee-of-the-Whole only.**

10. **This item will be discussed in Committee-of-the-Whole only.**

Other Items:

11. **Public Comments**

The following individuals addressed the Board:

Ms. Gina McCain; DART Employee:

Ms. McCain voiced her concern regarding the use of Smart Buses.

Chair Moses Wilkins referred Ms. McCain to Ms. Wise.

Mr. Albert Dirla; DART Employee:

Mr. Dirla, Secretary of ATU - Local Division 1338, spoke in regards to Smart Buses providing service to routes that should be done by a 40-ft. bus. He also spoke in reference to grievances not being scheduled.

Chair Moses Wilkins referred Mr. Dirla to Mr. Newby.


Mr. Huelon Harrison; Dallas, TX:

Mr. Harris voiced his appreciation of Mr. Mike Hubbell, Vice President of Maintenance, on the eve of his retirement.

12. **This item will be discussed in Committee-of-the-Whole only.**

13. **Adjournment**

There being no further business to discuss, the meeting was adjourned at 7:17 p.m.


Josefina Chavira, CAP
Board Committee Secretary

/jc

+ Same Night Item

* Briefing Item