



Customer Service, Safety and Mobility
Tuesday, March 9, 2021, 1:45 p.m.
DART Conference Room C – 1st Floor
1401 Pacific Ave., Dallas, Texas 75202
[Estimated Meeting Time: 45 minutes]

Due to the COVID-19 virus and current extension of the Disaster Declaration issued by the Governor, all DART Board Meetings and Public Hearings are closed to the public. All meetings will take place by videoconference and will be available at <https://www.dart.org/about/board/boardvideo.asp>.

1. Roll Call
2. Approval of Minutes: February 9, 2021
3. *Briefing on Severe Weather Events in February 2021
(Lee Ruiz/Carol Wise) *[40 minutes]*
4. Identification of Future Agenda Items
5. Adjournment

***This Is A Briefing Item Only**

The Customer Service, Safety and Mobility Committee may go into Closed Session under the Texas Open Meetings Act, Section 551.071, Consultation with Attorney, for any legal issues or under section 551.076, for deliberation regarding the deployment or implementation of Security Personnel or devices, arising or regarding any item listed on this Agenda.

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Chair – Lee Ruiz
Vice Chair – Doug Hrbacek
Members – Patrick J. Kennedy, Jon-Bertrell Killen
and Rodney Schlosser
Staff Liaison – Carol Wise

**MINUTES
DALLAS AREA RAPID TRANSIT
CUSTOMER SERVICE, SAFETY AND MOBILITY COMMITTEE MEETING
February 9, 2021**

Due to the COVID-19 virus, DART Board meeting rooms were closed to the public. All meetings took place by videoconference and are available at <https://www.dart.org/about/board/boardvideo.asp>.

The Dallas Area Rapid Transit **Customer Service, Safety and Mobility Committee** came to order at 3:31 p.m., Tuesday, February 9, 2021, at DART Headquarters, 1401 Pacific Avenue, Dallas, Texas, with Chair Ruiz presiding.

The following Committee members were present: Lee Ruiz, Patrick J. Kennedy, Jon-Bertrell Killen, and Rodney Schlosser.

Other Board Members present: Mark Enoch, Jonathan R. Kelly, Michele Wong Krause, Amanda Moreno-Lake, and Gary Slagel.

Others Present: Gary Thomas, David Leininger, Carol Wise, Gene Gamez, Nicole Fontayne-Bárdowell, Joseph Costello, Bonnie Murphy, Kay Shelton, Chris Koloc, Herold Humphrey, Michael Holbrook, Claude Smith, Adam Nicholas, Nancy Johnson, and Josefina Chavira, .

1. Roll Call

Chair Ruiz took Roll Call, confirming a quorum was present.

Chair Ruiz stated the Committee would conduct the actions of the meeting by Roll Call vote. He then provided voting instructions prior to continuing with the agenda items.

2. Approval of Minutes: January 12, 2021

Mr. Schlosser made a motion to approve the Minutes from the January 12, 2021, Customer Service, Safety and Mobility Committee Meeting and enter into record as written.

Mr. Kennedy seconded.

Chair Ruiz took a Roll Call vote, and the motion was approved unanimously.

3. *Briefing on Automated Bus Consortium – Phase 2A

Mr. Darryl E. Spencer, Senior Assistant Vice President of Engineering, briefed the Committee (slides on file with the Office of Board Support) as follows:

- Agenda (slide 2)
- Consortium Background & Program Phase 1-*topic divider*
- Consortium Background (slide 4)
- Consortium Benefits (slide 5)

Mr. Killen joined the meeting at 3:35 p.m.

- Consortium Overview (slide 6)
- Consortium Structure (slide 7)

- Consortium Founding Agencies (slide 8)
- Consortium Program Phases (slide 9)
- Phase 1 DART Deliverables (slide 10)
- Program Phase 2 Update *-topic divider*
- Program Phase 2A Participation (slide 12)
- Program Phase 2A Deliverables (1st Qtr. 2022) (slide 13)
- Funding Opportunities (slide 14)
- Go/No-Go Joint Procurement Decision (slide 15)
- Program Phase 2B Activities (2022-2024) (slide 16)
- Program Phase 2B Deliverables (2024-2025) (slide 17)
- SAE Level 4 Automated Bus Features (slide 18)
- Program Phase 2B: Human Factor Considerations (slide 19)
- Program Phase 2B: Deployment & Implementation (slide 20)
- Benefits to DART & Region (slide 21)

Mr. Schlosser said he wanted to understand this information. The first, he remarked, is that DART is partnering with other transit agencies to explore an affordable way to purchase the equipment and test it. While the other part, he continued, is the whole concept which is an autonomous transportation vehicles as a leading edge to driving buses. Mr. Spenser agreed with Mr. Schlosser's assessment. Mr. Schlosser inquired what is the estimate of when this would become a real process to being a pilot program. Mr. Spenser replied the joint procurement will take place in Phase 2, with staff's hope of having the bids in by the fourth quarter of FY 2022 and an award shortly thereafter.

After further discussion, Ms. Wong Krause inquired if staff had looked into the legal or liability aspects of the automated bus consortium project. Mr. Spencer responded there is a legal component that staff will be investigating and that information will be embedded under the risk register which contains 21 elements that are embedded in that requirement. Ms. Wong Krause requested staff to return with that component address when they present this item to the Committee again.

4. **Identification of Future Agenda Items**

There were no future agenda items identified for this Committee.

5. **Adjournment**

There being no further business to discuss, the meeting adjourned at 4:09 p.m.



Josefina Chavira, CAP
Board Committee Secretary

/jc

+Same-Date Item

*Briefing Item



Agenda Report

DATE: March 9, 2021

SUBJECT: Briefing on Severe Weather Events in February 2021

RECOMMENDATION

This is a briefing item. No action is required at this time.

BUSINESS PURPOSE

- The purpose of this item is to brief the Customer Service, Safety and Mobility Committee on the service provided during the February 2021 severe weather event. Staff will discuss successes, areas for improvement, and action items to improve future responses to these types of events.
- This briefing on Severe Weather Events will help achieve Board Strategic Priority 1: Enhance the safety and service experience through customer-focused initiatives.