Contract for Lawson Maintenance and Support

Committee-of-the-Whole
January 14, 2020

Julius Smith, Vice President
Chief Information Officer
Digital DART

Applications/Databases

End Users

Fiber

ITS/IVC

Wi-Fi

AGTE

Network Infrastructure

Headquarters

LAN

Cloud

VIX

DART™

let’s go.
Recommendation

Approval of a resolution authorizing the President/Executive Director or his designee to:

Award a new contract to Infor (US), Inc. with a total authorized amount not to exceed $1,981,674.
Support Overview

The Lawson Maintenance and Support contract provides support for all 34 modules DART is licensing.

Software Maintenance and Support include:

- Software patches and releases
- Support for bug fixes
- On-line & telephone support
- Dedicated Customer success manager
Background

- As per Lawson ERP Replacement Strategy and Roadmap presented to the Administrative Committee the system will be incrementally phased out and replaced
- DART must maintain the Lawson ERP until system replacement is complete
Lawson Software Maintenance and Support Agreement

- DART negotiated a two-year base agreement with two, one-year options
- The base contract term is March 1, 2020 – February 28, 2022
- Option 1 term is March 1, 2022 – February 28, 2023
- Option 2 term is March 1, 2023 – February 28, 2024
- Total contract value = $1,981,674
- Pricing is determined to be fair and reasonable
Recommended Contract Award for Board Approval

Approval of a resolution to:

- Execute a two-year base with two one-year options contract: C-2050121-01 for Lawson Maintenance and Support with Infor (US), Inc. in the amount of $1,981,674

- Approval of this contract will help achieve Board Strategic Priority 6: Innovate to improve levels of service, business processes and funding

- Use technology to integrate and advance services and systems; Goal 3: Leverage technology for maximum benefit to agency and stakeholders
Questions