



Contract for Trapeze Software and Hardware Maintenance

Committee of the Whole
November 10, 2020

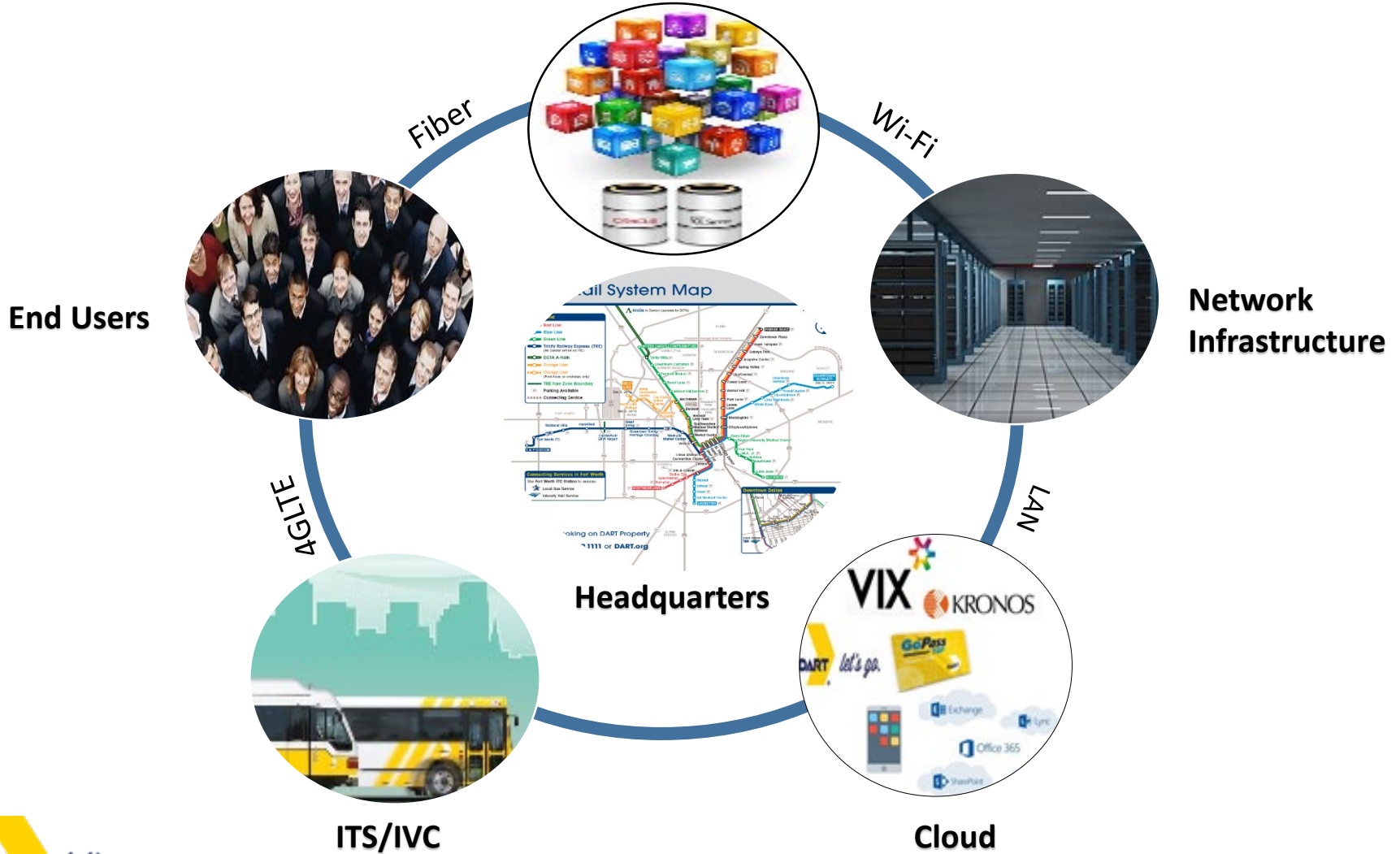
Julius Smith, PhD
Vice President and Chief Information Officer



The Big Picture

Digital DART

Applications/Databases

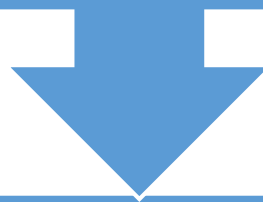


Recommendation

- Board approval of a resolution authorizing the President/Executive Director or his designee to exercise the twenty-two-month base with one one-year option of the Trapeze Software and Hardware Maintenance agreement with Trapeze Software Group Inc. for a total not to exceed amount of \$2,866,102

Background

The Trapeze Maintenance & Support contract provides support for all 19 modules DART is licensing



Software Maintenance & Support include:

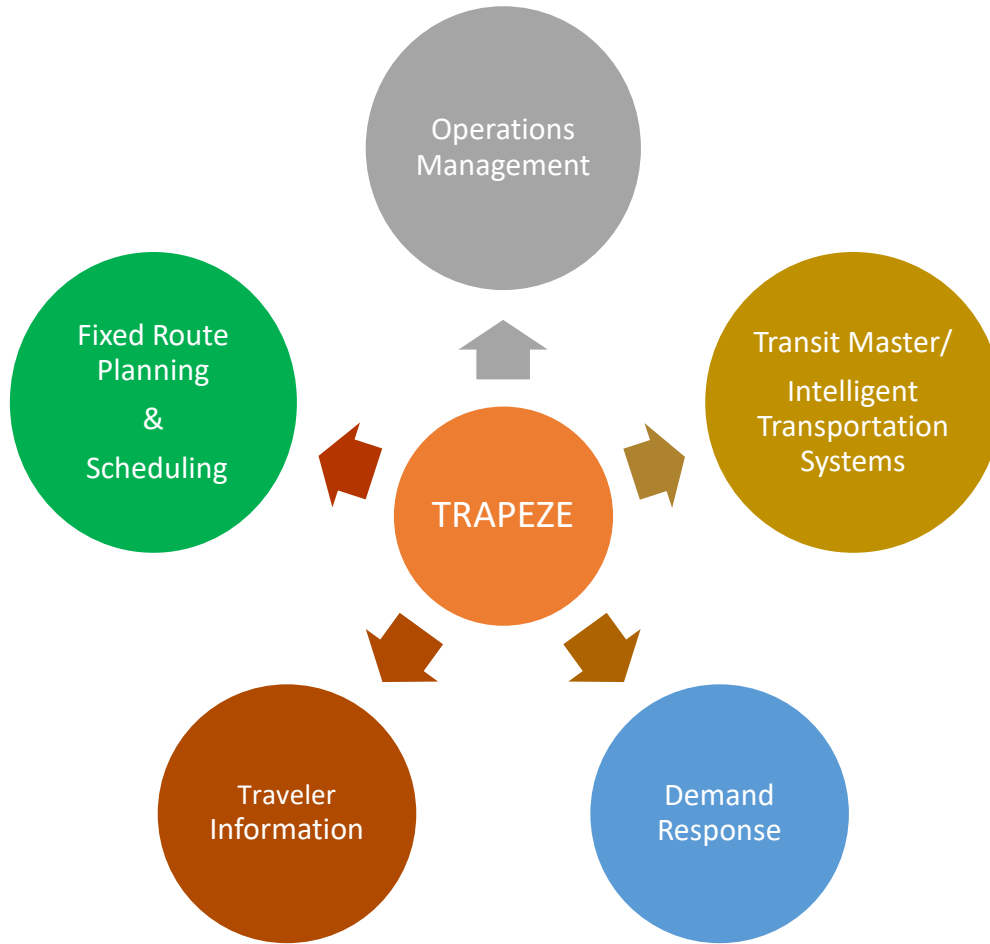
Software patches and releases

Support for bug fixes

On-line & telephone support
24 x 7

Dedicated customer relationship manager

Trapeze Product Lines



- Operator Assignments
- Vehicle Assignments
- Operations
- Timekeeping/Attendance

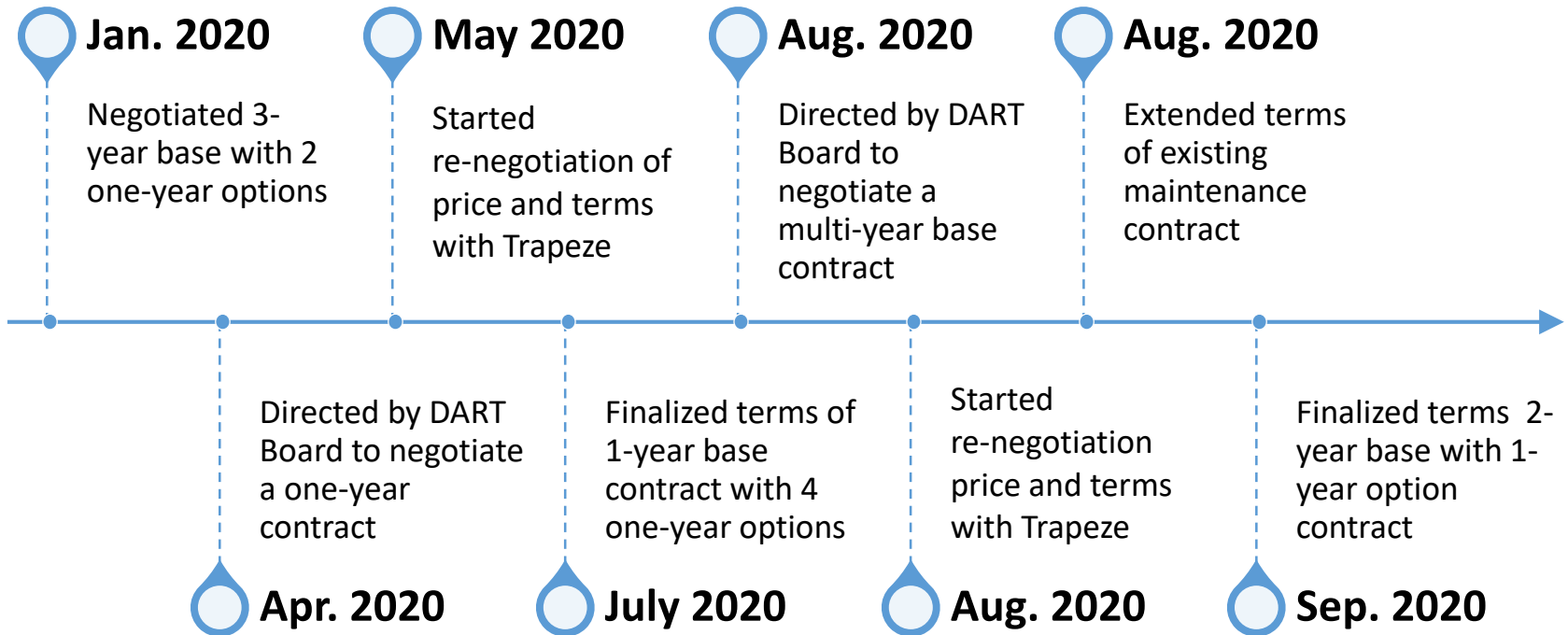
- Schedule Adherence
- Real-Time Vehicle Location Bus
- Mobile Data Terminal (MDT)

- Paratransit Services
- ADA Certifications
- Reservations
- Paratransit Mobile Data Terminal (MDT)

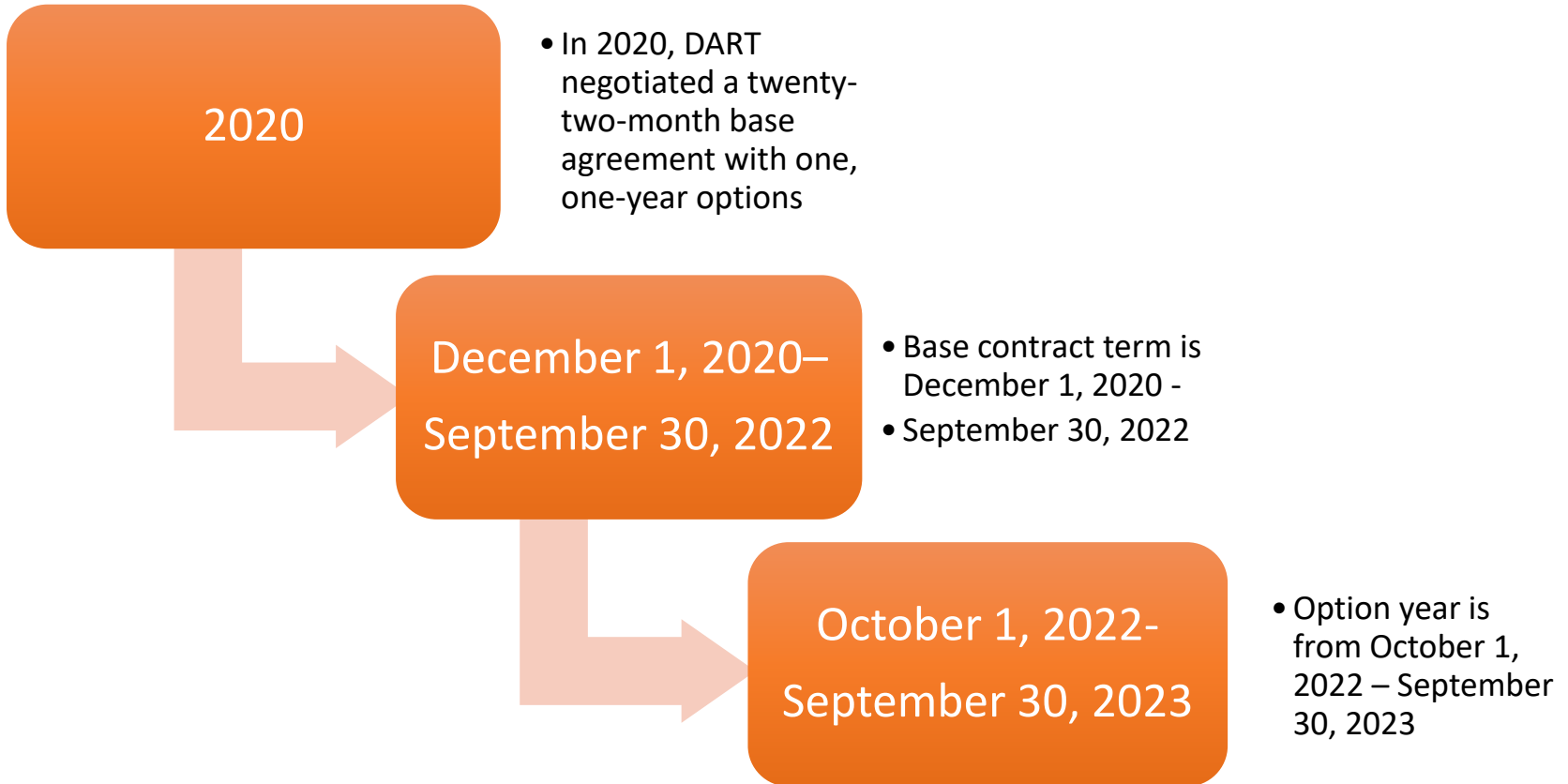
- Trip Planning
- Complaints and Commendations

- Route Creation and Maintenance
- Route/Work Calculation
- Geographic Route Layout
- Trip Building
- Vehicle schedule management

Procurement Timeline



Trapeze Software and Hardware Maintenance Agreement



Trapeze Software and Hardware Maintenance Agreement

- Base contract length is twenty-two-months December 1, 2020 – Sept 30, 2022
- Pricing is determined to be fair and reasonable

| | Transit Master/Intelligent Transport Systems | All Other Trapeze Products | Annual Amount | Total NTE |
|---------------------------------|--|----------------------------|---------------|-------------|
| 2020/2022 22 Month Base cost | \$2,738,352** | \$127,750* | \$2,866,102 | \$2,866,102 |
| 2022/2023- Option Year 1 | \$1,581,930 | \$0 | \$1,581,930 | \$4,448,032 |

- ** Covers maintenance costs
- * Onsite services as required



Recommended Contract Award for Board Approval

Approval of a resolution to:

- Board approval of a resolution authorizing the President/Executive Director or his designee to exercise the twenty-two-month base with one one-year option of the Trapeze Software and Hardware Maintenance agreement with Trapeze Software Group Inc. for a total not to exceed amount of \$2,866,102
- Approval of this contract will support the achievement of Board Strategic Priority 3: Innovate to enhance mobility options, business processes and funding



Questions

