



DALLAS AREA RAPID TRANSIT POLICE DEPARTMENT FARE ENFORCEMENT OFFICERS



Fare Enforcement Officers are responsible for inspecting customer fares on the DART rail system to ensure customers are riding with valid passes, take enforcement action when appropriate, and deal with customers that may potentially become rude, uncooperative, or defensive.

Essential Skills Needed

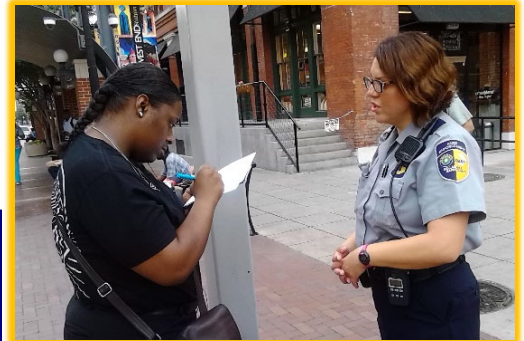
- "Five star" customer service skills
- Excellent communication skills
- Ability to stay calm under pressure
- Ethical decision making skills
- Integrity and excellent judgment
 - Easily adaptable/flexible
- Ability to work well with others

Department's Core Values

- Integrity First
- Service Before Self
- Excellence In All We Do

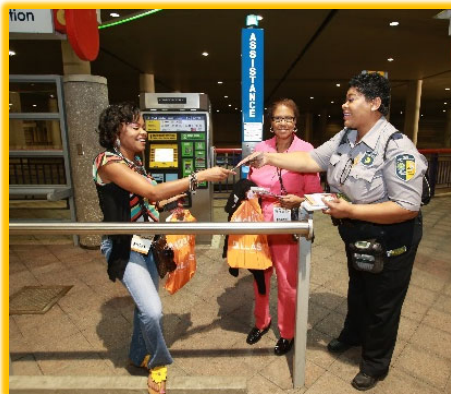
Hiring Process

- Application Screening
- Oral Interview Board
 - Polygraph Exam
- Background Investigation
- Interview with the Chief of Police
- Medical Exam / Drug Test
- Psychological Evaluation



\$2,000 Signing Bonus

- \$1,000 paid on first paycheck
- \$1,000 paid upon completion of field training program



Competitive Salary

\$39,546 annual starting salary

Generous Benefits Package

- Health/Dental/Vision/Life/AD&D Insurance
- Pension Plan (employer contribution 7.7%)
 - 401k Plan (employer match up to 3%)
 - 457b Retirement Plan
- Paid time off that increases with seniority
 - Paid holidays
 - Full uniform provided
 - Tuition reimbursement
 - Military leave



Department Information

- 429 personnel
- Choice of shift assignments based on seniority
 - 700 square mile service area through 13 cities & 6 counties
- Advancement opportunities due to growth related to planned rail expansion



Minimum Qualifications

- Minimum age: 19 years old
- Maximum age: none
- U.S. citizen or legally authorized to work in U.S.
 - High School Diploma or G.E.D.
 - Valid driver's license
- If veteran, Honorable Discharge from military
- No felony or class A misdemeanor conviction

DART has been recognized by Forbes as a Best Employer for 3 straight years

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