Fare Enforcement Officers are responsible for inspecting customer fares on the DART rail system to ensure customers are riding with valid passes, take enforcement action when appropriate, and deal with customers that may potentially become rude, uncooperative, or defensive.

**Department’s Core Values**
- Integrity First
- Service Before Self
- Excellence In All We Do

**Essential Skills Needed**
- “Five star” customer service skills
- Excellent communication skills
- Ability to stay calm under pressure
- Ethical decision making skills
- Integrity and excellent judgment
- Easily adaptable/flexible
- Ability to work well with others

**Competitive Salary**
- $39,546 annual starting salary

**Generous Benefits Package**
- Health/Dental/Vision/Life/AD&D Insurance
- Pension Plan (employer contribution 7.7%)
- 401k Retirement Plan (employer match)
- Paid time off that increases with seniority
- Paid holidays
- Full uniform provided
- Tuition reimbursement
- Military leave

**Minimum Qualifications**
- Minimum age: 19 years old
- Maximum age: none
- U.S. citizen or legally authorized to work in U.S.
- High School Diploma or G.E.D
- Valid driver’s license
- If veteran, Honorable Discharge from military
- No serious criminal conviction

**Department Information**
- 402 personnel
- High quality training
- Technology emphasis
- Choice of shift assignments based on seniority
- 700 square mile service area through 13 cities & 6 counties
- Advancement opportunities due to growth related to planned rail expansion
- Recognized Agency by the Texas Police Chiefs Association Best Practices Recognition Program

**Hiring Process**
- Application Screening
- Oral Interview Board
- Polygraph Exam
- Background Investigation
- Interview with the Chief of Police
- Medical Exam / Drug Test
- Psychological Evaluation

Apply online at: www.DART.org/webapps/hrportal

(214) 749-5951  www.DART.org/DARTPolice

Email: PDrecruiting@DART.org  DART Police Headquarters: 2111 S. Corinth Street Rd., Dallas, Texas 75203